# SUMMARY

Self-motivated, energetic, and collaborative professional with extensive leadership & management experience within Higher Education. Highly accomplished in using analytical and organizational skills to manage strategic and complex projects to ensure timely and effective outcomes.

# EDUCATION

* 2011 | M.A. Library & Information Science | University of Iowa, Iowa City, IA
* 2008 | B.A. Art & Design: History & Theory | Iowa State University, Ames, IA
* Study Abroad | University College Cork | Cork, Ireland | Jan-May 2007

# WORK EXPERIENCE

June 2025 – Present| Assistant Director for Research & Data Education | Ruth Lilly Medical Library | Indiana University School of Medicine | Indianapolis, IN

* Serves as the lead from the library on rigor and reproducibility initiatives for the School of Medicine, such as ORCID, electronic lab notebooks, and data management plans.
* Maintains awareness of the full research life cycle to inform library services to Research Affairs.
* Identifies and cultivates opportunities for partnerships with intramural and extramural academic departments, centers and institutes, and other stakeholders to enhance library services and resources. Works collaboratively with stakeholders to develop and revise programs, ensuring they respond to evolving information needs and align with strategic partnership opportunities.
* Coordinates ongoing training and support for the research enterprise such as metrics, funding policies/mandates, leveraging generative Artificial Intelligence, and other research/data related initiatives.
* Coordinates ongoing training and support for library staff on research issues, trends and/or competencies.
* Supervises Research Team staff by setting clear expectations, monitoring performance, and providing consistent feedback.
* Writes appropriate sections of the annual departmental review.
* Leads the Research Team to develop and implement strategic goals, policies, services and infrastructure to support research data, and translational sciences initiatives with the library.
* Cultivates partnerships and collaborates with university faculty on projects including teaching, grants, manuscripts, paper, or poster presentations.
* Provides prompt and effective reference, consultation, and instructional services to students, faculty, and staff.
* Acts as liaison to a regional medical campus and assigned research and clinical departments and centers to meet the medical education, clinical, and research information resource needs. Develops a full network of contacts within assigned liaison areas.
* Participates in the library’s undergraduate and graduate medical education programs and tailored educational sessions.
* Provides library research consultations, reference, and expert searching services, including systematic reviews and other evidence synthesis searches.
* Participates in instructional services, including face-to-face and online instruction.
* Advocates and promotes the value of library instruction services within the institution.
* Participates in professional development, research support and services, and contributes to the development of health sciences librarianship through scholarly and service activities.
* Contributes to the overall development and innovation of Indiana University, the School of Medicine, the Ruth Lilly Medical Library and the library profession by actively participating in meetings, committees, working groups, and task forces.
* Maintains current knowledge of trends/issues in translational science and biomedical research, data services, higher education, scholarly communications, research practice and health care.

June 2021 – April 2025 | Associate Director, NNLM *All of Us* Program Center (NAPC)| Network of National Library of Medicine (NNLM) | University of Iowa, Iowa City, IA | [NAPC Website](https://allofus.nnlm.gov/)

* Oversees administration and day-to-day operational functions at the NAPC, including goal setting, staff supervision, budget management, and evidence-based decision-making.
* Coordinates outcomes-focused infrastructure, including communications, cultural humility, content creation standards, community-based participatory research, human-centered design, evaluation, and reporting procedures.
* Administers program adjustments to maintain alignment with project goals, ensuring outcomes are achieved on time and within budget. Evaluates program results to align with stakeholder expectations and develops effective, innovative strategies to meet their needs.
* Supervises NAPC staff by setting clear expectations, monitoring performance, and providing consistent feedback.
* Ensure NAPC compliance with University of Iowa, federal, state, and local/regional policies, procedures, practices, and programs.
* Contributes to the library profession through scholarly articles, presentations at professional meetings, and professional services.

Nov 2017 – May 2021 | Program Manager, NNLM *All of Us* National Program| National Network of Library of Medicine | University of Iowa, Iowa City, IA

* Coordinated national, regional, and local engagement activities in consultation with the NIH *All of Us* Research Program (*All of Us*) by managing and advising eight Engagement Coordinators across the NNLM dedicated to improving community health by identifying community health and health literacy needs tailored to targeted geographic areas.
* Participated in national program coordination to develop effective, innovative, replicable approaches to meet stakeholder needs.
* Managed content development and revision of courses and learning objects.
* Supervised instructional designer and marketing specialist.
* Initiated and managed sub-awards and contracts to achieve project objectives.
* Prepared detailed evaluation and progress reports on activities, programs, and services in close collaboration with other NNLM Regions, Offices, and Centers.
* Coordinated internal and external communications for the program, including developing and disseminating handouts, newsletters, social media content, and advertisements to stakeholders and partners.

Feb 2013 – Oct 2017 | Learning Commons Coordinator | University of Iowa, Iowa City, IA | [UIowa Libraries Learning Commons Website](https://www.lib.uiowa.edu/commons/)

* Managed projects and budgets within the Learning Commons scope, including initiating, executing, planning, monitoring, and controlling initiatives. Handled project requirements and deliverables through effective communication and negotiation, developed schedules, and allocated resources for space planning and continuous improvement.
* Measured Learning Commons performance and impact using appropriate tools and techniques.
* Coordinated the development and implementation of new services, resources, marketing campaigns, and technologies into the Learning Commons.
* Collaborated with Information Technology Services and University Libraries staff to develop services and programs for various audiences delivered in the Learning Commons.
* Fostered and managed relationships with academic departments and units across campus to advocate for and create effective programming and services that had educational outcomes.
* Supported faculty in integrating Learning Commons services and resources to redesign course assignments and projects. Oversaw mentoring and coaching of faculty and staff using the Learning Commons.
* Maintained cohesive and complimentary Learning Commons presence on University Libraries and ITS websites and University Libraries social media presence.
* Utilized ExLibris products, specifically Alma and Primo, to optimize user experience while providing service to faculty, staff, and students at the service desk.

Aug 2012 - Feb 2013 | Public Services Librarian | Illinois College, Jacksonville, IL

* Managed projects within the library's scope, including initiating, executing, planning, monitoring, and controlling initiatives. Managed project requirements and deliverables through communication and negotiation.
* Managed Inter-library Loan Services, including developing and implementing new policies and processes.
* Marketed library resources, maintained a social media presence, and participated as co-editor of a bimonthly newsletter.
* Developed and taught information literacy instruction courses and led the redesign of the information literacy program.
* Created instructional and training materials for students in print and digital formats, including subject guides and online tutorials.
* Collaborated on developing and supporting a two-week faculty development seminar funded by the Mellon Foundation to use technology for teaching information literacy.
* Collaborated with faculty to develop programming related to course outcomes.
* Compiled data and wrote and disseminated library assessment reports.
* Created and implemented programming and outreach activities for faculty, staff, and students.
* Created and advised the Student Library Society student group and the Library Internship Program. Hired and managed student interns.

Aug 2011 - Aug 2012 | Visiting Public Services Librarian | Illinois College, Jacksonville, IL

* Managed projects within the scope of the library, including initiating, executing, planning, monitoring, and controlling initiatives. Managed project requirements and deliverables through communication and negotiation.
* Developed and taught information literacy instruction courses and led the redesign of the information literacy program.
* Created instructional and training materials for students in print and digital formats.
* Managed assessment projects, including surveys on user experience and information literacy.
* Created and implemented programming and outreach activities for faculty, staff, and students.
* Marketed library resources and maintained a social media presence.

Aug 2010 - Aug 2011 | Adult Services Page | Iowa City Public Library, Iowa City, IA

* Staffed Adult Services service point. Answered basic informational, directional and library policy questions. Helped patrons locate materials, retrieved materials from stacks and answered basic technology questions.
* Maintained order of collections in DVD, Music, Young Adult Fiction and Audio-Book sections.
* Answered basic informational, directional and library policy questions. Helped patrons locate materials in stacks and provided basic technology assistance. Provided technical support at the library viewing stations and for library events.
* Worked on small projects as assigned.

Jan 2010 - Aug 2010 | Student Worker | Special Collections Department, University of Iowa Libraries, Iowa City, IA

* Answered basic informational, directional and library policy questions. Helped patrons locate materials, retrieved materials from stacks and answered basic technology questions.
* Processed individual items and small collections
* Created and published finding aids for collections.
* Assisted in card catalog weeding project.
* Worked on small projects as assigned.

# INTERNSHIPS

Aug 2006-May 2008 | University Museums | Iowa State University | Ames, IA

* Developed and led campus tours highlighting public works of art on campus.
* Performed clerical tasks, including processing paperwork for acquisitions and updating office files.
* Participated in event planning.
* Researched and compiled educational material for various exhibitions.

Jun-Aug 2007 | Children’s Museum of Manhattan | New York City, NY

* Led interactive programs for camp groups and classes.
* Taught off-site outreach programs.
* Mentored high school interns.
* Designed and developed educational activities and lesson plans for current exhibitions.

# PRESENTATIONS

* Asikin-Garmager, A., Afifi, R., Glenn, A., Thomas, B., Sinemus, H., Acosta Ramirez, S., Crowhurst, K., Brace, D., Dennis, C., Yarger, F., Barger, R., & Walton, L. (October 2023). Designing User-Centered Programming using Integrated Human-Centered Design and Community Based Engagement Approaches: Role of Evaluation from Start to Finish. American Evaluation Association Annual Conference 2023. Indianapolis, IN.
* Thomas, B., Sinemus, H., & Asikin-Garmager, A. (November 2022). Setting the stage: A Community engagement program and the role of evaluation (Part of a multi-paper session titled Approaches to Foster Equity in a Health Community Engagement Program and Evaluation). American Evaluation Association 2022 Conference. New Orleans, LA.
* Han, S., Brace, D., Thomas, B., Sinemus, H., Asikin-Garmager, A., Milliner, V., Acosta-Ramirez, S., Karamese, H., & Wolfe, S. (November 2022). *Approaches to Foster Equity in a Health Community Engagement Program and Evaluation.* American Evaluation Association 2022 Conference. New Orleans, LA.
* Karamese, H., Thomas, B., Han, S., Acosta-Ramirez, S., Bartlett, L., & Asikin-Garmager, A. (November 2022). Data-Driven Engagement and Evaluation to Increase Diversity. American Evaluation Association 2022 Conference. New Orleans, LA.
* Brace, D., Asikin-Garmager, A., Balkenhol, M., Janssen, E., Limer, K., Chanowitz, A., Thomas, B., & Bartlett, L. (November 2022). “The Power of Being Heard”: Using Virtual Interactive Focus Groups to Evaluate the Usability of a Community Engagement Guide Focused on Storytelling to Improve Health and Wellness. American Evaluation Association 2022 Conference. New Orleans, LA.
* Karamese, H., Han, S., Acosta Ramirez, S., Bartlett, L., Asikin-Garmager, A., & Thomas, B. (May 2022). Data-Driven Engagement to Underrepresented in Biomedical Research Populations. Medical Library Association Annual Conference, New Orleans, LA.
* Karamese, H., Brace, D., Asikin-Garmager, A., Han, S., Acosta Ramirez, S., Thomas, B., & Bartlett, L. (May 2022). Using Ripple Effects Mapping to Understand Program’s Impact on Communities. Medical Library Association Annual Conference, New Orleans, LA.
* Brace, D., Asikin-Garmager, A., Balkenhol, M., Thomas, B., Bartlett, L., Limer, K., & Janssen, E. (May 2022). Storytelling for Health Information: Building Evidence-Based Resources for Community Engagement Activities. Medical Library Association Annual Conference, New Orleans, LA.
* George, S., Karamese, H., Wolfe, S., Thomas, B., & Asikin-Garmager, A. (November 2021). Building a Solid Foundation for Community Engagement Activities through Nested Logic Models. Presented at the American Evaluation Association Annual Conference (Presidential Strand), Virtual.
* Kiscaden, L., Thomas, B., & Collins, L. N. (May 2020). National Health Observances: Content to Promote Health Information Resources and the All of Us Research Program. Presentation at the Medical Library Association Conference, Virtual.
* Thomas, B., and T. Glantz. *Small Libraries, Big Impact: How the NNLM Can Help Small & Rural Libraries Support the Health Information Needs of Their Communities.* Network of the National Library of Medicine Webinar. Feb 2020.
* Thomas, B., Karamese H., Kiscaden, L., & Wilson, A. (2019). NNLM All of Us Community Engagement Network: Evaluating Multiple Deliverables in a Changing Environment. Presentation at the American Evaluation Association Annual Conference, Minneapolis, MN.
* Thomas, B., A. Asikin-Garmager, S. Wolfe, H. Karamese, L. Kiscaden, R. Afifi, L. Hollingworth, D. Kaske, C. Martin, and J. Jones. *Multi-Site and Multi-Level Evaluation of the NNLM All of Us National Program.* American Evaluation Association Annual Conference. Nov. 2019.
* Thomas, B. *Get Involved in the NNLM All of Us National Program*. Network of the National Library of Medicine. Webinar. Apr 2018.
* Thomas, B., and E. Kiscaden. *Installing One Button Studios at the University of Iowa Libraries: Is There an ‘Easy’ Button for This?* ILA/ACRL Spring Conference. Drake University, Des Moines, IA. May 2016.
* Thomas, B., *Student Work in the Public Sphere: Bringing the Collaboration Back into the Learning Commons.* Re-Think It: Libraries for a New Age Conference. Grand Valley State University, Allendale, MI. Aug 2015.
* Thomas, B., *Who’s Trending in the Learning Commons? New Partnerships in the Libraries*. ILA/ACRL Spring Conference. Drake University, Des Moines, IA. Mar 2015.
* Thomas, B., and A. Paulus. *Creating Partnerships for Student Success: Reflections on Building a Student-Focused Learning Space*. ILA/ACRL Spring Conference. Des Moines Area Community College, Ankeny, IA. May 2014.
* Thomas, B., *SUMA*. Staff Development Session. University Libraries, The University of Iowa, Iowa City, IA. Jun 2014.
* Thomas, B., *Main Library Learning Commons, Year 1*. Poster Presentation. ITS Tech Forum. The University of Iowa, Iowa City, IA. Jun 2014.
* Thomas, B., S. Lonn, & C. Stubbs *Digital Badges: Perspectives from Multiple Institutions*. AAEEBL Midwest Regional Conference. University of Michigan, Ann Arbor, MI. May 2014.
* Thomas, B., *Learning Commons in Review.* Staff Development Session. University Libraries, The University of Iowa, Iowa City, IA. Apr 2014.
* Thomas, B., *Digital Badges in the Library*. Studio Talk. Digital Studio for the Public Arts & Humanities, The University of Iowa, Iowa City, IA. Apr 2014.
* Thomas, B., *Learning Commons: Surprises, Challenges & Hard Data.* Support Community for Instructional Technology Group. The University of Iowa, Iowa City, IA. Nov 2014.
* Thomas, B., and N. Meier. *Transforming the Service Desk Model.* CIC Tech Forum. Ohio State University, Columbus, OH. Oct 2013.
* Thomas, B., *Constructing the Learning Commons.* Poster Presentation. ITS Tech Forum. The University of Iowa, Iowa City, IA. Apr 2013.
* Thomas, B., *Literary Mashup Novels*. Poster Presentation. School of Library & Information Science. The University of Iowa, Iowa City, IA. Apr 2011.
* Thomas, B., M. Conley, & C. Mastalio. *Special Issues in Collection Building: Zombies, N00bs, and Multilingual Materials.* B-Sides/LISSO Conference. School of Library & Information Science, The University of Iowa, Iowa City, IA. 2011.

# PUBLICATIONS

* Acosta-Ramirez, S., Giffin, J., & Thomas, B. (2024). Digital Health Literacy Training and Citizen/Community Science Programming. In E. Vardell & D. Charbonneau (Eds.), *Health Literacy and Libraries* (1st ed.). Rowman and Littlefield.
* Wright, A., Thomas, B., Asikin-Garmager, A., & Wolfe, S. (2022). “Taking health information outreach to the next level: Strategic partnerships between NLM and public libraries.” In K. Crowe, S. Hines, J. Helouvry, & C. Maiorana (Eds.), *Building Community Engagement and Outreach in Libraries (Advances in Library Administration and Organization, Vol. 43),* Emerald Publishing Limited, Bingley, pp131-144. https://doi.org/10.1108/S0732-067120220000034007
* Thomas, B. (2019). “Students Exposed: What Happens When Student Work Ends Up in the Learning Commons.” In A. Jackson, C. Pierard, & S. Schadl (Eds.), *Scholarship in the Sandbox: Academic Libraries as Laboratories, Forums, and Archives for Student Work*. ACRL.
* Thomas, B. (2018). “Learning Commons in Action: Connecting Innovative Learning Outcomes to the Library.”In V. Gubnitskaia & C. Smallwood (Eds.), *The Relevant Library: Essays on Adapting to Changing Needs,* McFarland Books.
* Thomas, B. S. Van Horne, W. Jacobson, and M. Anson. *The Design and Assessment of the Learning Commons at the University of Iowa.* The Journal of Academic Librarianship 41.6 (2015): 804-13.

**TEACHING EXPERIENCE**

* First Year Seminar, Alternative Facts & Bob’s Burgers: Deconstructing Media in Society, The University of Iowa, Fall 2017

# PROFESSIONAL MEMBERSHIPS

* MLA Midwest Chapter 2025-Present
* American Library Association (ALA) 2009-Present
* ALA - Public Library Association 2018-Present
* ALA - Association of College & Research Libraries (ACRL) 2011-Present
* ALA - Reference & User Services Association (RUSA) 2017-Present
* ALA - CORE: Leadership, Infrastructure, Futures 2020-Present
* ALA - Library Leadership & Management (LLMA) 2016-2020
* Association of Bookmobile & Outreach Services 2022-Present
* Association of Rural & Small Libraries 2021-Present
* Educause 2023-Present
* Medical Library Association 2018-2021
* Iowa Library Association – (ILA) 2009-2018
* ILA – Association of College & Research Libraries (ILA/ACRL) 2013-2018
* Illinois Library Association 2011-2013

# PROFESSIONAL COMMITTEE WORK

* NNLM Program Committee 2021-Present
* UIowa Libraries DEI Action Plan Team 2019
* ACRL/ULS Communications Committee 2016-2018
* ACRL/Arts Membership & Outreach Committee 2016-2018
* UIowa Libraries Communications Team 2013-2017
* UIowa Libraries Web Working Group 2013-2017
* ACRL/Arts Membership & Outreach Committee 2016-2018
* ACRL/CLS Membership Committee, Chair 2015-2016
* Communications Manager Search Committee, UIowa 2015
* ACRL/CLS Membership Committee 2014-2016
* ILA/ACRL Electronic Communications Committee 2014-2016
* ILA/ACRL Awards Committee 2014-2016
* Undergraduate Engagement Librarian Search Committee, UIowa 2014
* ACRL/CLS Communications Committee 2013-2015
* Illinois College Early Intervention Group 2012-2013
* Illinois College Research Writing Group 2012-2013
* Schewe Library Director Search Committee, Illinois College 2012
* Schewe Library E-Book Development Committee 2011-2012

# SERVICE WORK

* SLIS Mentor, UIowa 2019
* Therapy Dogs of Johnson County 2015-2019
* League of Women Voters, Johnson County Chapter 2016-2017
* Campus Conversations Volunteer, UIowa 2015
* Faculty Leader, LeaderShape Retreat, UIowa 2014
* Fundraiser, Dance Marathon, Chicago, IL 2012
* Volunteer, Patients Library, UIowa 2011
* Volunteer, Teen Tech Zone, Iowa City Public Library 2010
* Volunteer, Circulations Department, ICPL 2009-11
* Volunteer, Carnegie Libraries in Iowa Project, UIowa 2009-2010
* Board Member, Heritage Art Gallery, Des Moines, IA 2008-2009
* Visual Arts Jury Member, Sketch Magazine, ISU 2007-2008
* Wednesday walk tour guide, ISU 2006-2008
* Public relations chair, KKG, social sorority, ISU 2007-2008
* Reference chair, KKG, social sorority, ISU (re: recruitment) 2006-2007
* Fundraiser, Dance Marathon, ISU 2004-2006
* Fundraiser, Homecoming Blood Drive, ISU 2004-2008
* Fundraiser, Kappa Kakes, KKG, Social Sorority, ISU 2004-2008

# CONTINUING EDUCATION

* Certified Scrum Master Training | Agile Classrooms | November 2024
* On-Demand Project Management Course | Project Management Institute |September 2024
* Certified Scrum Project Owner Training | Humanizing Work | August 2024
* Cultivating Belonging: Library Accessibility Essentials | BTAA Library Accessibility Group | May 2024
* Racial Equity Consciousness Institute | Center on Race & Social Problems | University of Pittsburgh | Spring 2023
* Cultural Humility Workshop | DeEtta Jones Institute | Public Library Association 2020 Conference | Feb 2020
* Library Management Skills Institute I: The Manager | DeEtta Jones Institute | Sept 2018
* Stand Up for Health: Health & Wellness Services for your Community | Public Library Association Pre-Conference | March 2018
* Consumer Health Information Specialization | Medical Library Association | 2018
* Advancing Racial Equity: The Role of Government – Iowa | April 7, 2017
* Supervising @ Iowa Series | 2018
* Executive Leadership Academy | 2017-Present | Office of Organizational Effectiveness, The University of Iowa
* Influencer Training | Nov 2016 | Office of Organizational Effectiveness, The University of Iowa
* How to Deliver Great Library Customer Service Webinar | Oct 2016 | American Library Association
* Be Better Level 2 Training | Aug 2016 | Be Better @ Iowa Initiative, The University of Iowa
* Building University of Iowa Leadership for Diversity Certification | 2016 | Diversity at Iowa, The University of Iowa
* Evolve and Improve: Transforming the Contributions of Student Employees at Your Library Pre-Conference Workshop | Jun 2016 | American Library Association Annual Conference
* Building our Global Community Certification | 2015 | International Programs, The University of Iowa
* Digging into Badges e-Course | 2014 | Educause Learning Initiative
* Evaluating Learning Spaces Pre-Conference Seminar | Feb 2014 | Educause Learning Initiative
* Getting Things Done Workshop | Dec 2014 | Office of Organizational Effectiveness, The University of Iowa
* Assignment Design Institute Workshop | Oct 2013 | Iowa Digital Engagement & Learning Initiative, The University of Iowa

# AWARDS & ACCOLADES

* [Iowa Now: Hawkeye Who Made a Difference](https://now.uiowa.edu/news/2024/12/read-about-hawkeyes-whove-made-difference-year) 2024
* University Libraries Innovation Fund Grant 2016
* University of Iowa Improving our Workplace Award 2014
* ALA Emerging Leaders Program 2013
* ILA/ACRL Spring Conference Scholarship 2013
* ILA/ACRL Public Relations/Marketing Grant 2013

# GRANTS

* Network of the National Library of Medicine *All of Us* Program Center May 2022 – April 2026. National Library of Medicine $16,298,811, Co-author; Associate Director for Engagement.
* Network of the National Library of Medicine *All of Us* Community Engagement Center May 2021 – April 2022. National Library of Medicine $2,209,120, Co-author; Associate Director.
* National Network of Libraries of Medicine *All of Us* Community Engagement Center May 2020 – April 2021. National Library of Medicine $700,000, Co-author; Associate Director.
* National Network of Libraries of Medicine *All of Us* Community Engagement Center May 2018 – April 2020. National Library of Medicine $762,840, Co-author; Associate Director.

# NOTABLE PROJECTS

* Development of the NAPC Community Awards Program 2021

Co-led the development of the NAPC community awards program by setting strategic direction to ensure funding went to libraries that had not received funding from the NNLM before, including small, rural, low-resourced libraries and new NNLM members. Participated in developing workflow, policy, and resource development.

* Reorganization of the NNLM *All of Us* Program 2022

Co-led the reorganization of the NNLM *All of Us* National Program, including centralizing community engagement activities at the University of Iowa, hiring additional staff, and renaming and re-branding the program to the NNLM *All of Us* Program.

* Implementation of Agile Project Management Workflows 2021

Reorganized teams around an agile project management workflow to ensure the NNLM *All of Us* National Program could better respond to program changes.

* Established the NNLM *All of Us* National Program 2017

Led the development of the community engagement program for the NNLM *All of Us* National Program.

* *Student Work in the Public Sphere* Faculty Workshop 2015

Partnered with the Research & Library Instruction library department and the Center for Teaching to host a faculty workshop geared towards helping faculty examine ways to showcase student work in the Learning Commons.

* One Button Studio Installation in Main Library 2015

Modeled after Penn State’s successful video recording facility, I collaborated with Library staff and Information Technology Services to install facilities in the Main Library and the Hardin Library for the Health Sciences. The One Button Studio was used to engage students, faculty, and staff about research, collections, digital literacy, and pedagogy.

* On Iowa workshops 2013-2017

Collaborated with the University of Iowa Admissions Office to host workshops for incoming students during On Iowa! Week.

* Integration of data collection and management service 2013

SUMA, a homegrown software developed by the Iowa City Public Library, was implemented to track service desk transactions, roving transactions, and counts of what users are doing on the first and second floors. Data collected was used to help assess services and staffing levels.

* [Coordinated opening of Main Library Learning Commons](https://www.youtube.com/watch?v=_ZMWE8QsG6o) 2013

Interacted with construction, Information Technology Services, and Libraries staff to ensure spaces, technology, services, and resources were implemented and quality expectations were met.

# CERTIFICATIONS & ENDORSEMENTS

* HawkAI Level 1 Certification | University of Iowa | 2024
* Public Library Director Endorsement | State Library of Iowa | 2024
* Project Management Professional Certification | Project Management Institute | 2024
* Change Management Micro-credential | Educause | 2024
* Mental Health First Aid Certified | National for Mental Well-being | 2023
* Product Owner Certified | Scrum Alliance | 2021
* Certified Agile Leadership Essentials | Scrum Alliance | 2021
* Certified Agile Leadership for Organizations | Scrum Alliance | 2021
* Scrum Master Certified | Scrum Inc | 2020
* Human Research Group 2 – Social & Behavioral Certification| CITI Program | 2018
* Building University of Iowa Leadership for Diversity Certification | 2016 | Diversity at Iowa, The University of Iowa
* Building our Global Community Certification | 2015 | International Programs, The University of Iowa

# ADDITIONAL SKILLS

* Proficient in WordPress, Drupal, Microsoft Office Suite, Adobe Creative Suite, ICON/CANVAS, social media platforms, web conferencing platforms, Confluence, Jira, Miro, TextExpander, video and audio editing
* Strengths Finder Skills: Strategic, Positivity, Activator, Adaptability, Empathy

# RESEARCH INTERESTS

* Digital & Media Literacy
* Leadership and Management
* Emerging Technologies
* Community Engagement
* Agile project management
* Change Management
* Information Seeking Behaviors